



COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242

(562) 940-2728



JERRY E. POWERS
Chief Probation Officer

May 22, 2014

ADDENDUM TO REQUEST FOR INFORMATION (RFI) #6401404 FOR ELECTRONIC MONITORING EQUIPMENT AND SERVICES

This is an Addendum to RFI #6401404 for Electronic Monitoring Equipment and Services which was released on May 1, 2014. The Addendum contains responses to the written questions that were submitted prior to the May 12, 2014 deadline. The Addendum is posted on the following websites:

Los Angeles County "Doing Business with US":
http://doingbusiness.lacounty.gov/main_db.htm

Los Angeles County Probation:
<http://probation.lacounty.gov>

RFI responses are due on Friday, June 6, 2014, 12:00 p.m., (Pacific Time). No late response will be accepted. We look forward to receiving your response.

Sincerely,

A handwritten signature in black ink, appearing to read "Tasha Howard".

Tasha Howard, Director
Contracts & Grants Management Division

TH:DS:tt

ELECTRONIC MONITORING EQUIPMENT AND SERVICES
RFI #6401404
QUESTIONS

1. Question: Is this RFI replacing RFP# 6401209 for the electronic monitoring program that was released in November 2012? Or is this RFI something separate?

Answer: This RFI is separate from the RFP #6401209. This RFI is issued solely for information and planning purposes.

2. Question: Which vendor is currently contracted to provide RF monitoring? GPS monitoring?

Answer: Sentinel Offender Services, LLC is currently providing services for both contracts.

3. Question: What source(s) of funds would be used for the new Electronic Monitoring contract? Offender fees, department budget monies, or a combination of both?

Answer: This RFI is issued solely for information and planning purposes. It does not constitute a competitive solicitation or a promise to issue a competitive solicitation in the future.

4. Question: How long after the RFI closes does the Department hope to have a decision made of whether or not to release an RFP?

Answer: This RFI is issued solely for information and planning purposes. It does not constitute a competitive solicitation or a promise to issue a competitive solicitation in the future.

5. Question: What do you like about your current program?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

6. Question: What do you want to see improved in your current program?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

7. Question: What are the goals of your program and how do you define successful outcomes in the program?

Answer: The goal of the electronic monitoring service is consistent tracking.

8. Question: Can you please share the protocols you have in place for alerts?

Answer: Some triage with phone and/or emails to the Probation Deputy, Supervisor and Director. Triage involves the Contractor calling the probationer on lower level alerts (e.g., battery charging).

9. Question: Who is your current EM vendor?

Answer: Sentinel Offender Services, LLC

10. Question: What services does your current vendor provide?

Answer: The current vendor provides services for the Electronic Monitoring via GPS, Juvenile Electronic Monitoring and the Adult Revenue Electronic Monitoring Program contracts.

11. Question: Would the Probation Department consider using GPS to monitor home detention instead of RF technology?

Answer: No, not at this time.

12. Question: Is this a county paid or an offender paid program?

Answer: This RFI is issued solely for information and planning purposes

13. Question: What is the cost per day for Radio Frequency (RF), Passive GPS, and Active GPS?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

14. Question: Please explain how a lost device is currently handled.

Answer: The vendor attempts to obtain the lost device from law enforcement and Probation assists when possible.

15. Question: How much does it cost to replace a device and charger that is lost or damaged?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

16. Question: How are you currently billed for shelf charges?

Answer: Probation is not billed for shelf charges.

17. Question: Do you have a device, strap, and charger allowance?

Answer: No.

18.Question: Do your officers and Supervisors have county issued smartphones?

Answer: No.

19.Question: Will the County consider a pilot program based on the RFI response, without a competitive bid?

Answer: The COUNTY reserves the right to use the information gathered in response to the RFI to develop future solicitations. This RFI does not commit the COUNTY to contract for any services whatsoever.

20.Question: Will you continue using RF for juveniles or are you planning to put everyone on GPS?

Answer: Probation will continue with Radio Frequency monitoring for juvenile probationers.

21.Question: Are you planning to change Probation's current EM program for adults who are not high risk or sex offenders? How many are on the general adult program?

Answer: As stated in the RFI document, Probation has approximately 400 adults on GPS monitoring. Those adults are either high risk offenders or sex offenders.

22.Question: Are installations handled by the vendor for juveniles only? Are you interested in equipment installations and removals for both Probation programs?

Answer: No, the vendor installs on adults and juveniles. Probation will consider installation options. Responses to this RFI should include alternatives (i.e., vendor installation scenarios).

23.Question: Are you interested in full case management for both juvenile and adult Probation programs?

Answer: Probation intends on doing case management internally but would like to know if the vendor has case management capability.

24.Question: If GPS is comparable in price to RF, and so much more effective, will you accept not including an RF solution?

Answer: No, not at this time.

25. Question: **Question #4 What do you expect from a combination of GPS and RF technologies?**

Answer: RF for home locations where a signal is not received. The expectation is for units to be able utilize cell signals to track when satellite signal is not available.

26. Question: **What do you mean by question #7 information on capabilities of single unit versus multiple unit systems?**

Answer: Probation is interested in exploring the technology available. Probation is interested in single unit or multiple unit systems.

27. Question: **6. Use of multifunctional devices that allow for communication between the offender and the officer and/or the monitoring center. Will the County please clarify and/or further define "multifunction devices?"**

Answer: A small unit that straps on to the ankle. If the vendor uses equipment that includes an additional device that provides additional functionality, please specify. Generally, "multifunction" means GPS tracking, cellular triangulation and a minimum ability to contact the probationer (i.e., auditory buzz, vibration, etc.).

28. Question: **18. Options on management of alerts tracking and responses (e.g. vendor's response center manages certain types of alerts, all alerts go directly to the deputy and the deputy manages them) Vendor's ability and willingness to provide triage on alerts. Will the County please provide greater details as to what it believes the responsibilities/actions of the vendor's response center would be to "manage" certain types of alerts?**

Answer: At a minimum, all alerts will go to the Deputy via email and be included in certain management reports. The COUNTY would like information on triage options where the vendor's response center attempts to contact the probationer to clear the alert (these would be battery alerts and tamper alerts or missing pints where having the probationer step outside might resolve the alert). Exclusion zone alerts would go directly and immediately to the Deputy and our internal response center as would inclusion zone alerts.

29. Question: **If a Vendor has a specific electronic monitoring technology currently in the development/testing phase; but is expecting market release of the technology within the next 6 months, may the Vendor include that technology information within their RFI response?**

Answer: Yes. It would be considered with the specific understanding that the projected implementation of the technology would work in terms of the Department's planning.

30.Question: If a Vendor does not submit a response to the County's RFI, will they still be allowed to participate and respond to the formal RFP expected to be developed and released by the County from the information garnered from this RFI?

Answer: This RFI is issued solely for information and planning purposes. It does not constitute a competitive solicitation or a promise to issue a competitive solicitation in the future. However, the COUNTY reserves the right to use the information gathered in response to the RFI to develop future solicitations. This RFI does not commit the COUNTY to contract for any services whatsoever.

31.Question: What is the current rate for each type of electronic monitoring device?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

32.Question: Of the 700 individuals being monitored on RF, how many cellular RF units are currently in use?

Answer: Currently, Probation has approximately one dozen cellular RF units.

33.Question: Which model of GPS unit does the County currently use?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

34.Question: Which model of RF unit does the County currently use?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

35.Question: What is the daily cost for each type of monitoring?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

36.Question: Does the County currently use any "drive by" equipment? If so, how many?

Answer: The terminology "drive-by" is not familiar to our operation. Probation can access systems from the field via laptops and/or iPads.

37.Question: Does the current vendor pay for lost/stolen/damaged equipment?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

38.Question: Regarding Question 20: "Days and hours of equipment installation on units installed by vendor." What hours are provided by the current vendor?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

39.Question: Regarding Question 21: "Availability of days/timeframes to respond to requests for repair and parts replacement for inoperative equipment." What hours are provided by the current vendor?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

40.Question: Does the current vendor's onsite employee provide fee collection, or drug and/or alcohol testing?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

41.Question: What is the average length of time that that individuals are on the electronic monitoring for the following categories?

- i. Juveniles on the Community Detention Program (CDP) on RF Home Curfew
- ii. Adults being monitored by Probations Pretrial Services Division
- iii. Sex Offenders on Probation on GPS
- iv. Sex Offenders on Parole on GPS
- v. High Risk-for-Violence Offenders on GPS

Answer: i. 30 days
ii. 45 days
iii. 3 years
iv. 14 months
v. 1 year

42.Question: In an effort to respond to Section 2. Functional and Technical Capability – item 19, it would be necessary to know the following information. On average, how many installation does LACP vendor complete in 30 days on:

- i. For RF Home Curfew devices (all categories of individual)
- ii. For GPS devices (all categories of offenders)

Answer: i. For juvenile probationers, the average is 15-20 new cases.
ii. The average for the past year was 71 per month.

43.Question: On average, how many retrievals does LACP complete in 30 days on:

- i. For RF Home Curfew devices (all categories of individual)
- ii. For GPS devices (all categories of offenders)

Answer: i. 15 retrievals
ii. This varies considerably. The average is approximately 60 per month. Some units are retrieved from law enforcement and some are turned in by probationers.

44.Question: In your 2011 RFP 640111, you stated that CONTRACTOR would be responsible for "(5) installing and removing of monitoring equipment to and from the program participant's residence, if required." Do you have a percentage of retrievals that represents how many are done at the participants' residence?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

45.Question: In an effort to respond to Section 2. Functional and Technical Capability – item 20, could we clarify some information? In your RFP 6401111 from 2011 you had a requirement that read "The CONTRACTOR shall provide installation and removal services from 8am through 8pm, Monday through Friday to accommodate participants at each Juvenile Hall or the participants' residence. The CONTRACTOR shall also provide extended hours for installation and removal services on Saturday and Sunday at Los Padrinos Juvenile Hall between 8:00am and 12:00pm and in participant's residence between 8:00am and 5:00pm."

- i. Are these hours still being maintained by your current vendor?
- ii. Would these be the same hours that you would propose if a future RFP were to be released?
- iii. Does the vendor still to have administrative offices within or adjacent to Los Angeles County?
- iv. Would the vendor still have to do installs at Los Angeles County's three main Juvenile detention centers?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

46. Question: Does LACP have the number of full time personnel that your current vendor uses to provide services for LACP like install/retrieval?

Answer: This question is not applicable to this RFI. This RFI is issued solely for information and planning purposes.

47. Question: Do you use both one and two piece GPS and if you do what are the models and makes of the devices LACP currently uses?

Answer: Probation currently uses a one piece device.

48. Question: What is the breakdown between one and two piece GPS today?

Answer: Probation currently uses a one piece device.

49. Question: On page 6 of the RFI 6401404 SECTION 4. Pricing – you are asking for an estimate on pricing. There are many specifics that were included in the RFP 6401111 that are not described in this RFI that could significantly affect pricing. You also made it clear that by stating on page 1 that *"This RFI does not commit the COUNTY to contract for any services whatsoever."* We respectfully ask for this section to be removed or that respondents need not provide pricing for this RFI.

Answer: This RFI is issued solely for information and planning purposes. It does not constitute a competitive solicitation or a promise to issue a competitive solicitation in the future. However, the COUNTY reserves the right to use the information gathered in response to the RFI to develop future solicitations. This RFI does not commit the COUNTY to contract for any services whatsoever.